



New Mexico Tech

Office of the Vice President for
Research and Economic Development

August 26, 2008

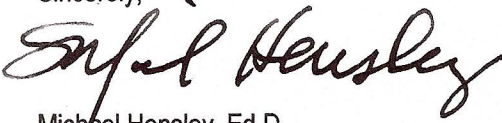
Ms. Sheila Smith
Group Sales Manager
Sheraton Albuquerque Uptown Hotel
2600 Louisiana NE
Albuquerque, NM 87110

Dear Ms. Smith,

The Sheraton Albuquerque Uptown Hotel provided outstanding customer service during the five years that the International Law Enforcement Academy housed its students at your establishment. Our students often were non-English speakers and were unfamiliar with our customs; your staff worked closely with our escort officers and interpreters to ensure our students were safe, secure, and comfortable.

Your staff members were courteous, flexible, and accommodating and were outstanding ambassadors for our state, our nation, and your hotel. We look forward to working with you again following your reconstruction.

Sincerely,



Michael Hensley, Ed.D.
Director, Special Projects
Research and Economic Development Division